

QUALITY POLICY STATEMENT

The Management of BMC SRL has adopted a Quality Management System (QMS) in compliance with the UNI EN ISO 9001:2015 standard.

Mission

BMC designs and manufactures components for commercial and industrial vehicles, in particular galvanized sheet metal and plastic mudguards, fire extinguisher holders, toolboxes, and accessories primarily intended for the automotive sector (OEMs, distributors, bodybuilders) in Italy and Europe.

Our principles

- **Customer Focus:** we are committed to understanding and respecting the technical and commercial requirements of our customers, from the definition of the quotation to product delivery. Customer requirements are reviewed before order confirmation and shared with the functions involved, ensuring everyone operates with clear and updated information.
- **Regulatory Compliance:** we comply with legal requirements and regulations applicable to our products. We monitor the evolution of the reference regulatory framework to promptly adapt our processes.
- **Supplier Relationships:** we select and monitor our suppliers to ensure the quality of materials and compliance with agreed specifications. We clearly define supply requirements and verify the compliance of received materials through incoming inspections proportional to product criticality.
- **Continuous Improvement:** we are committed to continuously improving our processes over time, based on obtained results and identified criticalities. Handling non-conformities, analyzing complaints, and monitoring performance indicators are the tools through which we foster this path.
- **Risk Management:** we identify and evaluate situations that could compromise product quality or service continuity, defining the necessary actions to reduce their impact. This evaluation is periodically reviewed by Management.
- **People and Competencies:** we guarantee those who work with us the training and skills necessary to carry out their work safely and with quality. Each role has defined responsibilities, and awareness of one's contribution to the overall result is an integral part of our way of operating.
- **Adequate Management System:** we maintain a QMS that is simple, concrete, and consistent with the size of our organization, ensuring it serves as an effective support for daily work and decision-making.
- **Safety and Environment:** we are committed to maintaining a safe working environment and complying with current regulations regarding health, safety, and environmental protection. We adopt operational practices that reduce risks to people and the impact on the surrounding environment.

This policy is implemented through the periodic identification of measurable objectives and indicators, ensuring the necessary resources and promoting the involvement of all personnel.

The Management

Nicolò Citton


BMC SRL

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